



DOCKET NO: 2583K OFFICE 9265 37CIP

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :  
SHANE D. MATTAWAY, ET AL. : EXAMINER: HSU, A.  
SERIAL NO: 08/719,639 :  
FILED: SEPTEMBER 25, 1996 : GROUP ART UNIT: 2665  
FOR: METHOD AND APPARATUS FOR :  
PROVIDING CALLER IDENTIFICATION  
BASED RESPONSES IN A COMPUTER  
TELEPHONY ENVIRONMENT

AMENDMENT

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated February 20, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.